Andhra Pradesh Human Resource Development Institute  
(Govt. of Andhra Pradesh)

3 Day Residential Training Programme on  
“Citizen Centric Services”  
(in association with DoPT, GoI)  
Venue: AP HRDI, Bapatla, Guntur Dist.  
19 – 21 September, 2017  
Programme Schedule

<table>
<thead>
<tr>
<th>Time (Hrs)</th>
<th>Speaker</th>
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| 09:30 - 09:45 | Sri D Chakrapani IAS(Retd.)  
Director General of APHRDI | Welcome Address  
Programme Over view | | |
| 09:45 -11:00 | Sri VVD Rao  
Scientist-E  
NIC State Centre, AP | Digital Panchayat | | |
| 11:15 -12:15 | Sri Annapurna  
Scientist-D  
Nic State Centre-AP | Apeds | | |
| 12:15 -13:30 | Sri.K.Narender  
GST Trainer  
National Institute for Micro, Small and  
Medium Enterprises  
(An Organisation of the Ministry of  
MSME, Govt. of India)  
Yousufguda, Hyderabad | Overview of GST  
Registration of GST and Sections  
Filing of returns | | |
| 14:30 - 15:45 | Sri Krishnan B Nair  
Procurement Domain Expert, Kerala State  
IT Mission, Thiruvananthapuram  
Kerala | THROUGH SKYPE  
E District - Kerala | | |
| 16:00 - 17:30 | Sri.K.Narender  
GST Trainer  
National Institute for Micro, Small and  
Medium Enterprises  
(An Organisation of the Ministry of  
MSME, Govt. of India)  
Yousufguda, Hyderabad | Sections  
Filing of returns | | |

Coffee/Tea: 11:00 – 11:15

Lunch: 13:30 - 14:30

Coffee/Tea: 15:45 – 16:00
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| 09:30 - 11:00 | Sri. Y. Srinivas Rao  
Assistant Director General  
Unique Identification Development Authority of India (UIDAI)  
Govt. of India  
Regional Office, Hyderabad | Aadhaar |

**Coffee/Tea : 11:00 – 11:30**

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| 11:30 - 13:00 | Sri Raja Kishore  
Assistant Vice President, CSC  
India Pvt. Ltd., Govt. of India, Hyderabad | Common Service Centres |

**Lunch: 13:00 – 14:00**

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| 14:00 - 15:30 | Sri N Srinivasa Rao  
Advocate, National Secretary, All India Lawyers Union, Guntur  
Cell # 9440441488  
nsradvocate@gmail.com | E-Courts |

**Coffee/Tea : 15:30 – 16:00**

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| 16:00 - 17:30 | Sri K Nagarjuna Reddy  
Deputy Executive Engineer  
Panchayat Raj Department  
Guntur | E Tender & Auction |

**Thursday :: 21.09.17**

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| 09:30 – 11:00 | Sri Srikanth Akula,  
IT Architect,  
ITE&C Department,  
Government of Andhra Pradesh | E Pragati & BPR in Transport |

**Coffee/Tea : 11:00 – 11:30**

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| 11:30 – 13:00 | Sri Guru Pratap  
e-office Trainer  
Hyderabad | E-Office |

**Lunch: 13:00 – 14:00**

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| 14:00 - 15:30 | THROUGH SKYPE  
Dr. J Mariano Anto Bruno  
Nodal Officer  
HMIS-Tamil Nadu | HMIS – Health Management Information System – Tamil Nadu |

**Coffee/Tea : 15:30 – 15:45**

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| 15:45 - 17:00 | Sri K Prasada Siva Rao  
RTI Activist and State General Secretary  
Vijayawada | Right to Information |
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<tr>
<td>17:00 – 17:30</td>
<td>Feedback &amp; Valedictory Address</td>
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