### 3 Day Residential Training Programme on "Citizen Centric Services"

(in association with DoPT, GoI)

Venue: AP HRDI, Bapatla, Guntur Dist.

6 - 8 August, 2018

Lr. No.: APHRDI/DoPT/10/18

<table>
<thead>
<tr>
<th>Time (Hrs)</th>
<th>Speaker</th>
<th>Topic</th>
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<tbody>
<tr>
<td>9:30 – 11.00</td>
<td>Sri D. Chakrapani IAS (Retd.,) Director General, APHRDI Bapatla</td>
<td>Welcome Address</td>
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<tr>
<td>11:15 -13.00</td>
<td>Sri Vamsi Krishna &amp; Smt Valli Project Manager e-Pragathi Vijayawada</td>
<td>E-Governance Journey of AP</td>
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<td>14:00 -15.30</td>
<td>Sri Vijay Sekhar Principal Researcher Research Centre for e-Governance IIIT Hyderabad</td>
<td>Citizen Centric Data Services for Smart Cities</td>
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<td>15:45 - 17:30</td>
<td>Sri Vijay Sekhar Principal Researcher Research Centre for e-Governance IIIT Hyderabad</td>
<td>GHMC</td>
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| 09:30 - 11:00 | Sri Venkateswara Rao  
Deputy Director  
AP Civil Supplies Corporation Vijayawada | PDS (Public Distribution System) |

**Coffee/Tea : 11:00 – 11:15**

| 11:15 – 12:15 | Dr Vinay Thakur  
Consultant  
MIETY  
New Delhi | E Infrastructure (SWAN, SDC, SSDG- State e Gov. Service Delivery Gateway - CDAC)  
DRC – Disaster Recovery Centre  
NKN – National Knowledge Network (Through Skype) |

12:15-13:45 | Sri V Bhadrinath  
Deputy Commercial Tax Officer  
Commercial Tax dept.  
Guntur | Commercial Tax |

**Lunch: 13:45 – 14:30**

| 14:30 – 16:00 | Dr G Hymavatahi  
Doctor  
Dr NTR Vaidya Seva Trust  
Guntur | Rajiv Aarogyasree |

**Coffee/Tea : 16:00 – 16:15**

| 16:15 – 17:30 | Dr Srinivas Puppala  
District Transport Officer  
Hyderabad | Taking Registration nearer to people & Transport Wallet (Through Skype) |

**Wednesday::8.08.2018**

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<tr>
<th>Time (Hrs)</th>
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<th>Topic</th>
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| 09:30 – 11.00 | Sri N S Satya Sai baba  
Technical Director  
National informatics centre  
Ministry of information Technology  
Government of India | e Govt. projects developed by NIC |

**Coffee/Tea : 11:00 – 11:15**

| 11:15-12:15 | Smt P Sridevi  
Additional Superintendent of Police  
Tamil Nadu Police Dept. | Crime & Criminal Tracking Network System (CCTNS) of Tamil Nadu (Through Skype) |

12:00-13:15 | Sri Ram Gurang  
Managing Director  
MAPIT, Govt of Madya Pradesh | e-District Madya Pradesh (Through Skype) |

**Lunch: 13:15–14:00**

| 14:00 – 16:00 | Dr K Rama Krishna  
Professor  
IGNOU  
Vijayawada | Reforms in School Education, Govt. of Andhra Pradesh |

**Coffee/Tea : 16:00 – 16:15**

| 16:15-16:30 | Valedictory Session |